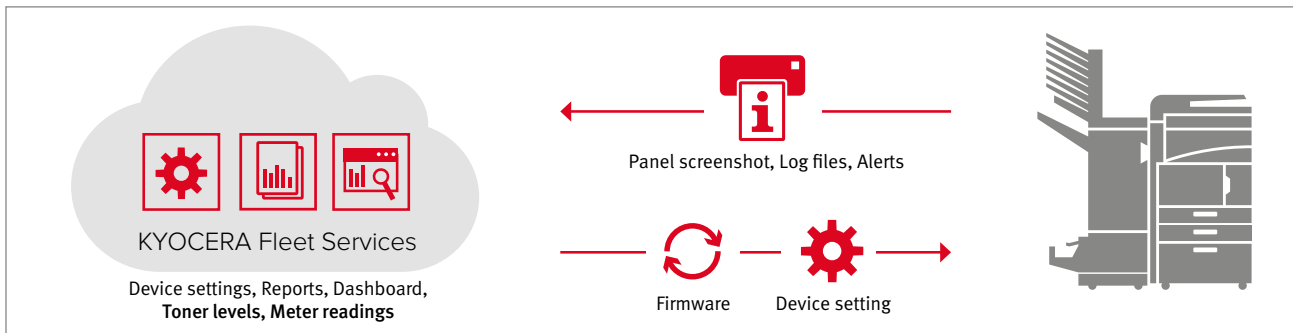# MAINTAIN YOUR ENTIRE FLEET FROM THE CLOUD.

REDUCE DOWNTIME AND IMPROVE YOUR PRODUCTIVITY.

Carrying out essential monitoring and maintenance on a whole fleet of MFPs and printers can be a time-consuming and costly process. Any delay in recognising vital issues and maintenance needs can lead to increased device downtime, while relying on reactive, on-site servicing can cause maintenance costs to spiral out of control.

Kyocera Fleet Services provides one powerful, web-based solution for performing remote maintenance on your fleet. Hosted in the cloud, Kyocera Fleet Services enables companies and service staff to view the status of all devices in the fleet, quickly and easily identify and respond to issues and undertake key maintenance tasks, all from any location.

KYOCERA Fleet Services

Device settings, Reports, Dashboard, **Toner levels, Meter readings**

Panel screenshot, Log files, Alerts

Firmware   Device setting

BUSINESS CHALLENGES

> We have limited capacity to identify and respond to issues, and this increased downtime is affecting productivity – **can we address issues more quickly?**

> Device maintenance needs can catch us off guard, and reactive site visits are causing our servicing costs to escalate – **can we bring these down?**

> My fleet is made up of both Kyocera devices and devices from other manufacturers – **is there a single management solution for my fleet?**

* Additional maintenance features are available for Kyocera devices only.

ADVANTAGES OF KYOCERA FLEET SERVICES

> **Respond faster:** Keep a clear overview of the status of all devices in your fleet and receive notifications of any issues directly via the cloud, enabling quicker identification and response.

> **Reduce costs:** with remote maintenance, on-site servicing visits can be reduced, while detailed device history reporting enables the maintenance needs of each device to be pre-empted and planned.

> **Manage all of your devices:** the core monitoring features are available for devices from multiple manufacturers*, giving you the complete picture in one simple, manageable solution.

KYOCERA FLEET SERVICES: THE COMPLETE SOLUTION FOR REMOTE MAINTENANCE.

Remotely monitor all devices in your fleet, receive direct device notifications and quickly identify issues that need attention. Remotely troubleshoot key maintenance tasks on your Kyocera devices, including firmware upgrades and setting adjustments.

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FEATURES & SPECIFICATIONS

Kyocera Fleet Services combines two sets of powerful features to help you efficiently and effectively manage your fleet of MFD's, MFP's and printers.

The system's core features enable web-based monitoring of all devices in your fleet, while enhanced functions give you the freedom to perform troubleshooting and maintenance of Kyocera devices remotely.
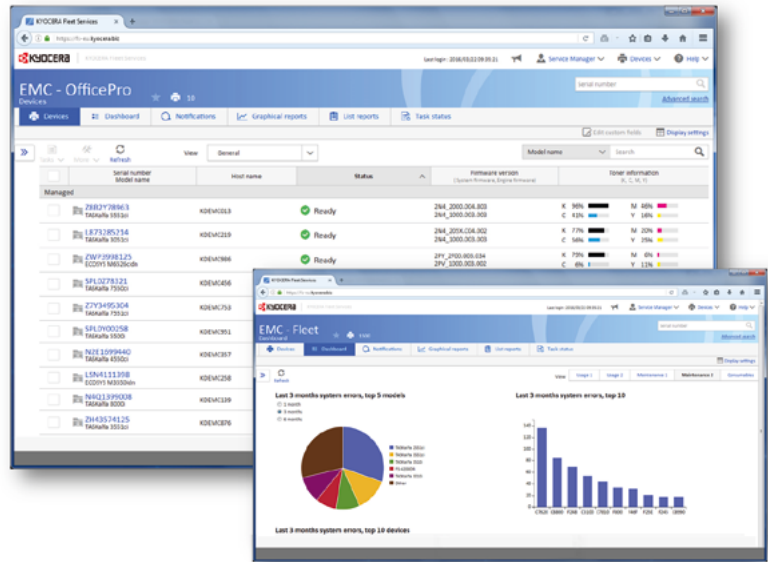
Device notifications* – receive device status notifications like errors, **toner level** and **meter readings.** Service staff can address issues before users are even affected.

Dashboard* – get a clear overview of the status of your entire fleet on one simple screen. Quickly identify devices that need your urgent attention and react faster to any issues that arise.

Reporting* – run detailed reports to monitor the status and performance of your devices. Use device history data to pre-empt and plan the maintenance requirements of each device.

Firmware upgrades – upgrade your firmware packages via the cloud, and receive new firmware upgrades at your convenience.

HyPAS application deployment – deploy and activate your purchased HyPAS applications remotely, avoiding the cost of an on-site visit.

Panel screenshot – use your PC to view real-time panel screens of your devices to support trouble-shooting and service calls.

Panel note – get text notifications of ongoing servicing information directly on the panel screens of your devices to help users stay informed.

Snapshot – access and view device status information with accompanying time stamps and get device logs displayed as statistical data.

Maintenance mode setting – configure the maintenance mode setting of your devices remotely.

Device setting – adjust the device settings across one or multiple devices of the same model remotely.

* Available for multi-vendor devices.

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